

received  
9-13-93



MEMORANDUM

TO: David, TRAVL, TRAVL, TRAVL  
FAX: 312-951-0952

FROM: Zoe Wright *Zoe*  
Telephone: 202-728-7608

DATE: September 2, 1993

SUBJ: Nonrefundable Tickets  
for Wilma Mankiller and Charlie Soap

Attached are photocopies of American Airlines tickets issued by Travl, Travl, Travl for Wilma Mankiller and Charlie Soap to attend the AAUW Convention in June 1993. Also attached is a letter from Ms. Mankiller's doctor verifying that she was ill at the time she needed to travel and could not use her tickets.

As I discussed with one of your colleagues today, could you please do the following:

- Request a travel voucher to be issued by American Airlines to AAUW for the value of Ms. Mankiller's ticket to be used by someone traveling for AAUW.
- Issue a travel voucher to Mr. Soap for his ticket for which he, not AAUW, paid.

I understand that most airlines no longer issue refunds for nonrefundable tickets, so appreciate your efforts in this matter. Thanks for your help.

cc: Nita Cochran, Cherokee Nation