

Rebecca I. Prantice-Hahn
3508 S. Richfield St.
Aurora, Colo. 80013

Home Phone
303-693-4965

Work Phone
303-398-8606

**TECHNICAL
SKILLS 18+
YEARS**

Current position involves the use of troubleshooting and diagnosis techniques in analog, digital, broadband, and voice communications for official company services within US WEST. This position coordinates as well as tests all US WEST common transport special service circuits within the 14 state region. Expert in the use of REACT and SARTS testing systems.

Previous employment within the Bell System has been in all facets of placement, maintenance, and installation of telecommunications. In addition, sales experience and customer relations expertise has been obtained within the customer services department of the Bell System.

**MANAGEMENT
SKILLS 7+
YEARS**

Acting assistant manager of field crew of 32 network telecommunications technicians.

Loaned executive from US WEST to the United Way campaign. Raised \$33,000 above the previous years contributions in my assigned accounts.

Administered several special projects, including personnel review of E.E.O.C. compliance of records.

Initiated a trial program for customer call backs to survey customer satisfaction.

Participated as part of a team formed to rewrite a performance appraisal system for occupational employees.

Field liaison to other supervisors in response to newly implemented computer dispatching system.

Self employed owner operator of general contracting business. Responsible for bid writing and completion of contracts obtained.

**OTHER
EMPLOYMENT**

Warehouseman - Arch Mineral Corp. - Coal mining operation Hanna, Wyoming.

Social Service Worker - Douglas County Social Services - Omaha, Nebraska. Provided counseling, social services and job guidance for a case load of 200 recipients.

**COMMUNITY
DEVELOPMENT
24+ YEARS**

Gubernatorial appointment to the Nebraska Indian Commission 1975-1977. Elected to the Board of Directors of the Omaha Indian Center and served as treasurer, during my term

1975-1977. Founding member of the Colorado Chapter of the Voice of Many Feathers, an American Indian employee resource group within US WEST 1989. Elected President 1993-1994.

Served on the Board of Directors to the Colorado Indian Chamber of Commerce 1993. Currently, serving as Vice President of the Colorado Indian Chamber of Commerce. Volunteered as Bingo clerk for scholarship fund raising program. Volunteer tutor for Project for Indian Education.